Attorney Docket No. 886-131us

IN THE UNITED	STATES PATENT	AND TR	ADEMARK	OFFICE
and a summary of a summary of the summer of	WAY YOUNG TO SEE YOUR YORK YORK	A NA SAME ALAN	A. K.	AND A RESIDENCE

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In re Application of Examiner: Nguyen

Baumeister et al. Art Unit: 2614

Serial No.: 10/748,837

Filed: December 29, 2003

For: SYSTEM AND METHOD FOR PROCESSING AND ROUTING INCOMING

CALLS TO A COMMUNICATION ASSISTANCE SYSTEM

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SUBMITTED VIA EFS-WEB

Mail Stop AF

Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

AMENDMENT

SIR:

In response to the Final Office Action dated August 16, 2010 please amend the above-identified application as follows. <u>An RCE is attached.</u>

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks begin on page 14 of this paper.